

**Are you a family carer of someone living in a care home during the COVID-19 pandemic?**

**We would like to talk to you about your experiences of the care home's visiting policy.**

**Would you be interested in taking part in a qualitative interview (up to 60 minutes)?**

**If you would like to discuss taking part, please email [e.stubbs@lse.ac.uk](mailto:e.stubbs@lse.ac.uk).**

We are a team of researchers at the London School of Economics and have funding from the National Institute of Health Research (NIHR) to carry out research into how care homes in England developed and implemented their visiting policies during the COVID-19 pandemic, and the factors that helped to shape this.

As part of our research, we want to speak to family carers (family members or friends) of care home residents to understand how care homes may best work with families and friends of residents, and residents themselves, to improve how visiting policies are developed during public health emergencies such as the COVID-19 pandemic.

You can find out more about the study here: <https://ltccovid.org/project/visit-id-a-study-of-care-home-visiting-arrangements-during-covid-19/>

We would like to hear about your experience with the visiting policy in your relative's care home. We are particularly interested in learning:

- how policies were communicated to you
- if you found them understandable, fair and proportionate
- how policies were applied in practice in your care home
- if and how you were involved in the development of policies

The interview will take place remotely over the phone or through a secure virtual tool (e.g. Zoom, Microsoft Teams), as you prefer, at a time that is convenient to you. With your permission, we will record the interview.

Your information will be entirely confidential; only the research team will be able to see the information you provide. It will be analysed thematically alongside information provided by other participants. No-one taking part will be identified in any report.

Everyone taking part will receive £30 as a thank you.

**If you would like to discuss taking part, please contact Ed Stubbs ([e.stubbs@lse.ac.uk](mailto:e.stubbs@lse.ac.uk)) or Josie Dixon ([j.e.dixon@lse.ac.uk](mailto:j.e.dixon@lse.ac.uk), 07989 070777)**